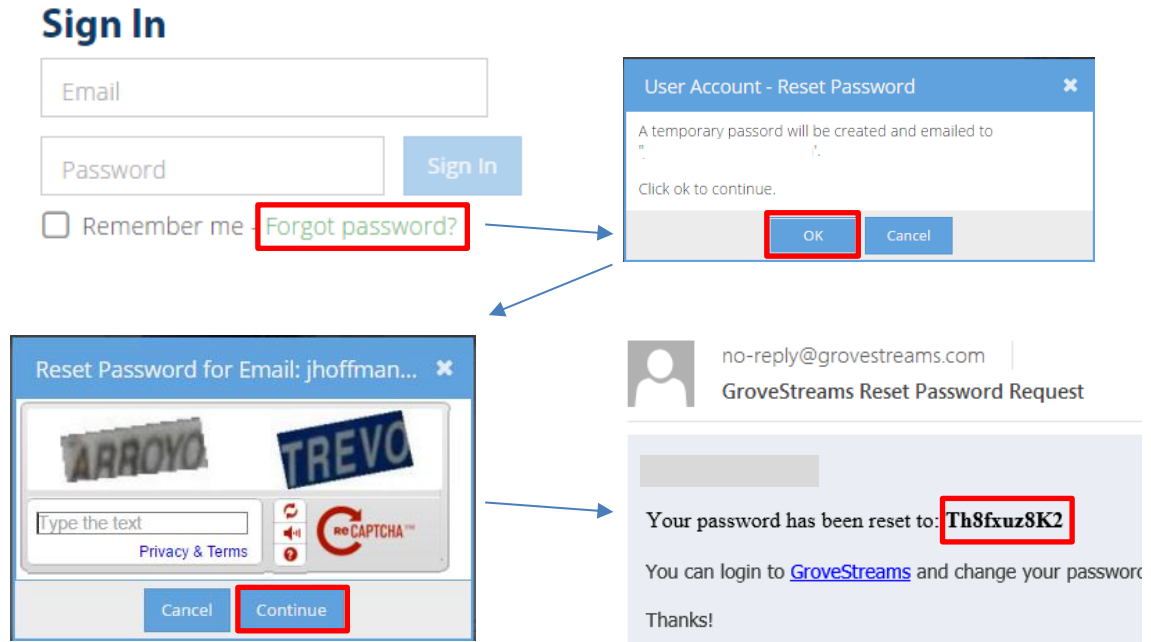
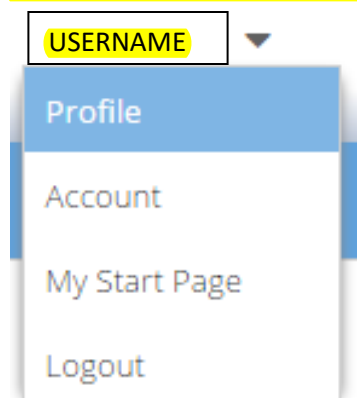


GROVESTREAMS PASSWORD RESET INSTRUCTIONS

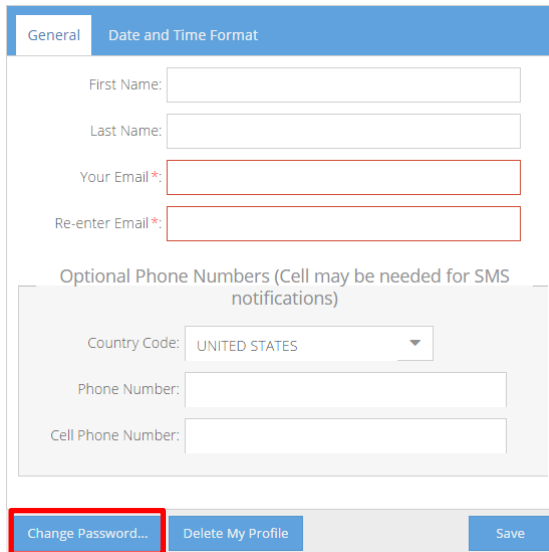
1. Go to <https://grovestreams.com/signIn.html>. Type your email into the email field, then click “Forgot Password?”. Click “OK” on the confirmation popup and then enter the CAPTCHA shown. Hit “Continue”. You will then receive a temporary password via email from Grovestreams.



2. Log into GS using the password that they sent you in the “Forgot my password” email (it looks like a bunch of randomly generate letters and numbers)
3. Once logged in, click on your email (or name if you have set that up) in the upper-right corner of the screen, and select “Profile”

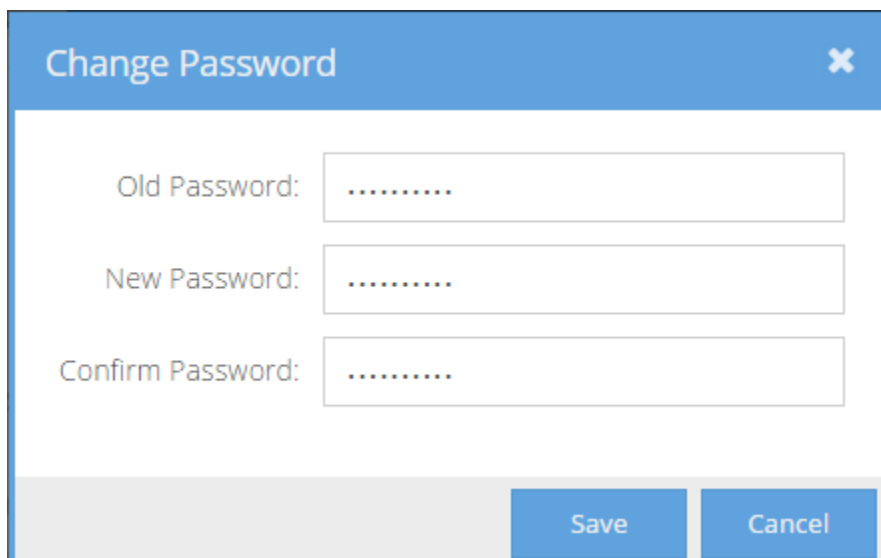


4. Click on “Change Password...”



The screenshot shows a user profile settings page with two tabs: "General" and "Date and Time Format". The "General" tab is active. It contains several input fields: "First Name:", "Last Name:", "Your Email*:", and "Re-enter Email*:". Below these is a section titled "Optional Phone Numbers (Cell may be needed for SMS notifications)" which includes a "Country Code:" dropdown menu (set to "UNITED STATES"), "Phone Number:", and "Cell Phone Number:" fields. At the bottom of the page, there are three buttons: "Change Password..." (highlighted with a red box), "Delete My Profile", and "Save".

5. It will prompt you for the “Old” password. That’s the password you just used to log in (the random-looking one.) It will then ask you for a new password, and to confirm that new password.



The screenshot shows a "Change Password" dialog box with a blue header and a close button (X) in the top right corner. It contains three input fields, each with a label and a password mask of seven dots: "Old Password:", "New Password:", and "Confirm Password:". At the bottom of the dialog, there are two buttons: "Save" and "Cancel".