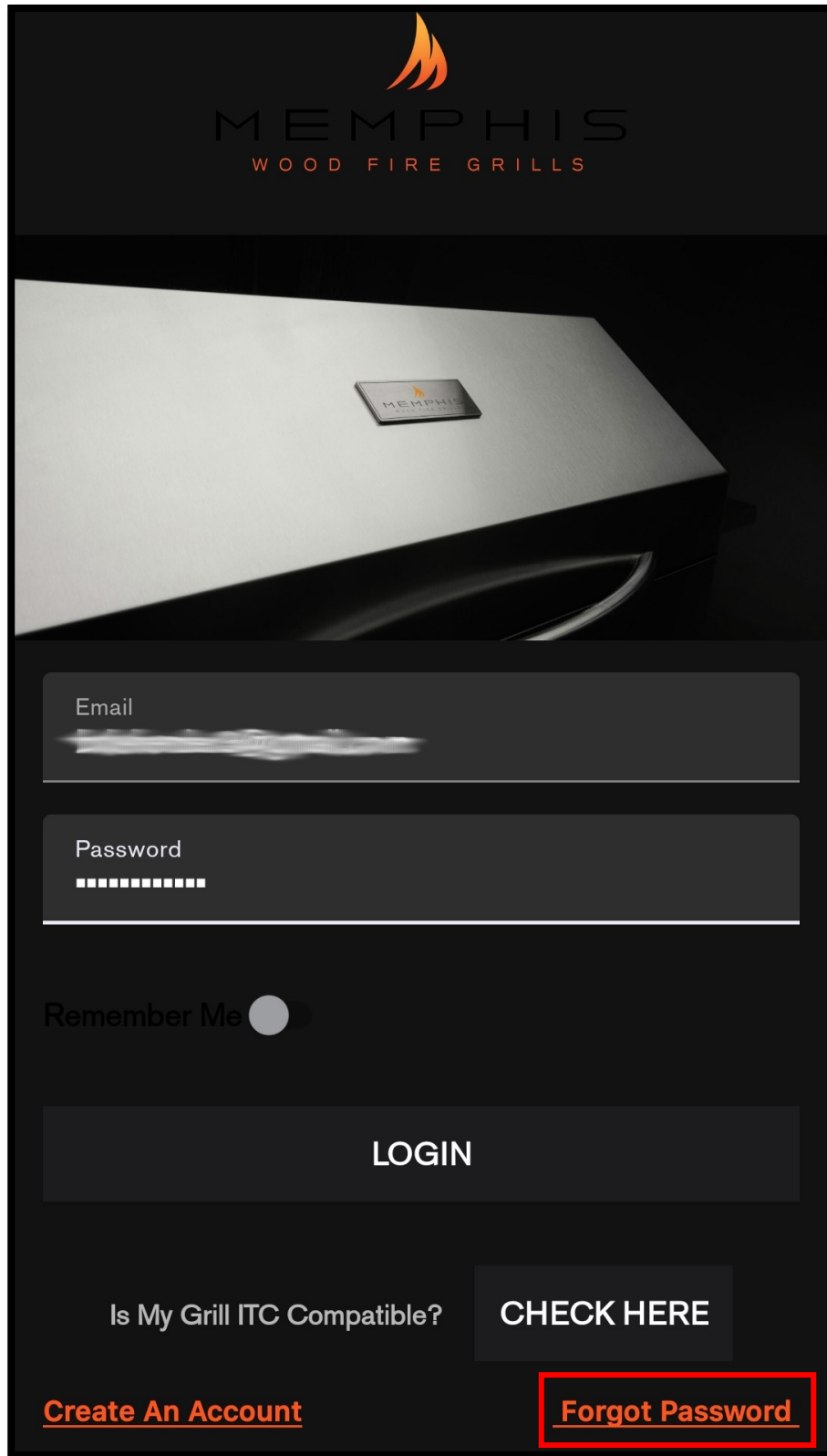
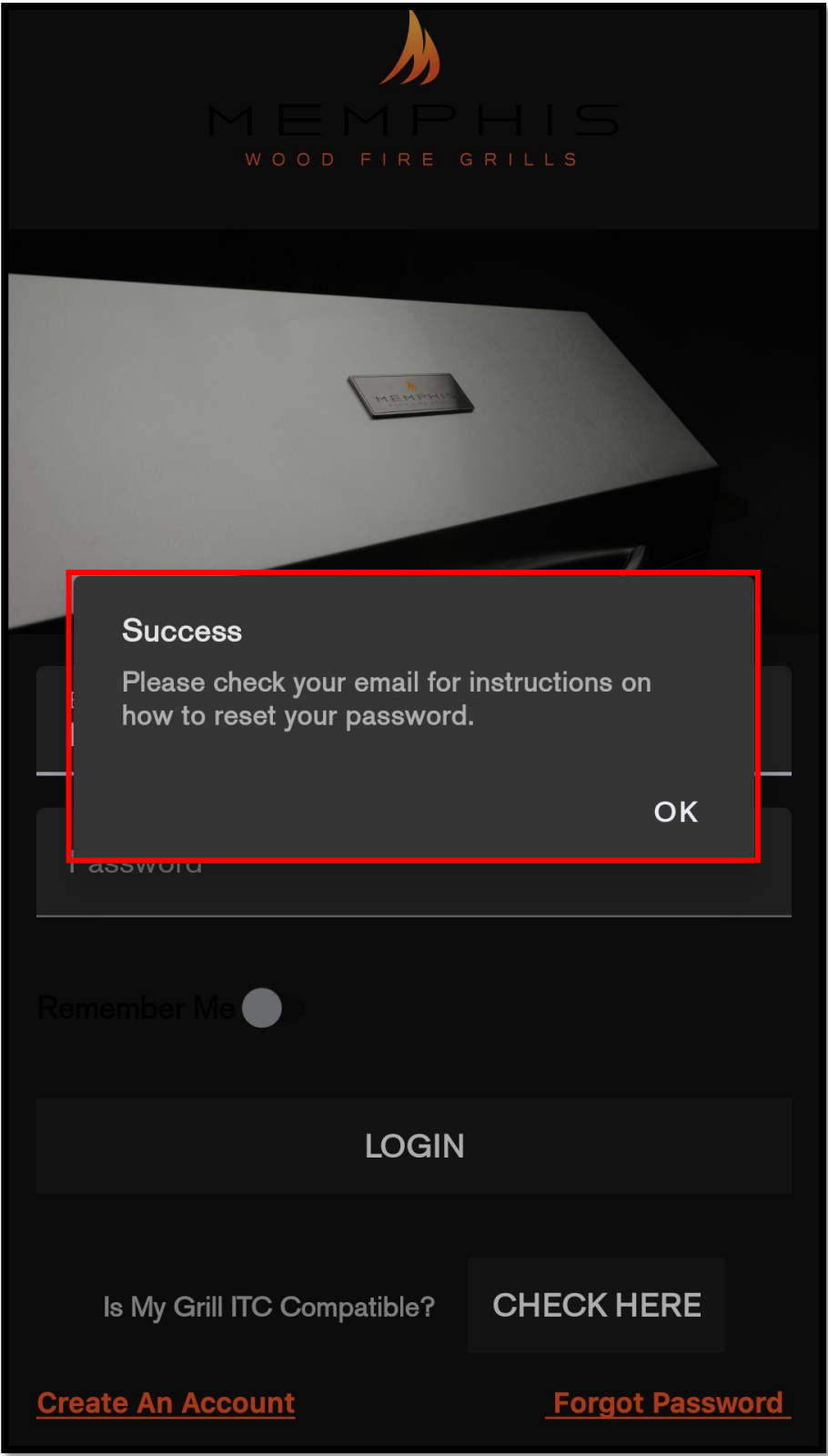


App Reset Password



The image shows a screenshot of the Memphis Wood Fire Grills app's login screen. At the top, the Memphis Wood Fire Grills logo is displayed. Below the logo is a photograph of a silver grill. The login form consists of an "Email" field, a "Password" field (with masked characters), a "Remember Me" checkbox, and a "LOGIN" button. At the bottom, there is a link for "Is My Grill ITC Compatible?" with a "CHECK HERE" button, and two links: "Create An Account" and "Forgot Password". The "Forgot Password" link is highlighted with a red rectangular border.

1. Within the “Memphis Grills” and “Memphis 3” apps, type in your email and press “Forgot Password”.



2. A message will display saying to check your email for instructions to reset your password.

GroveStreams Reset Password Request Inbox x

no-reply@grovestreams.com via amazonses.com

to me ▾

Hello [REDACTED]

Your password has been reset to: **NKve2eyzk7**

You can login and change your password in your account profile settings window.

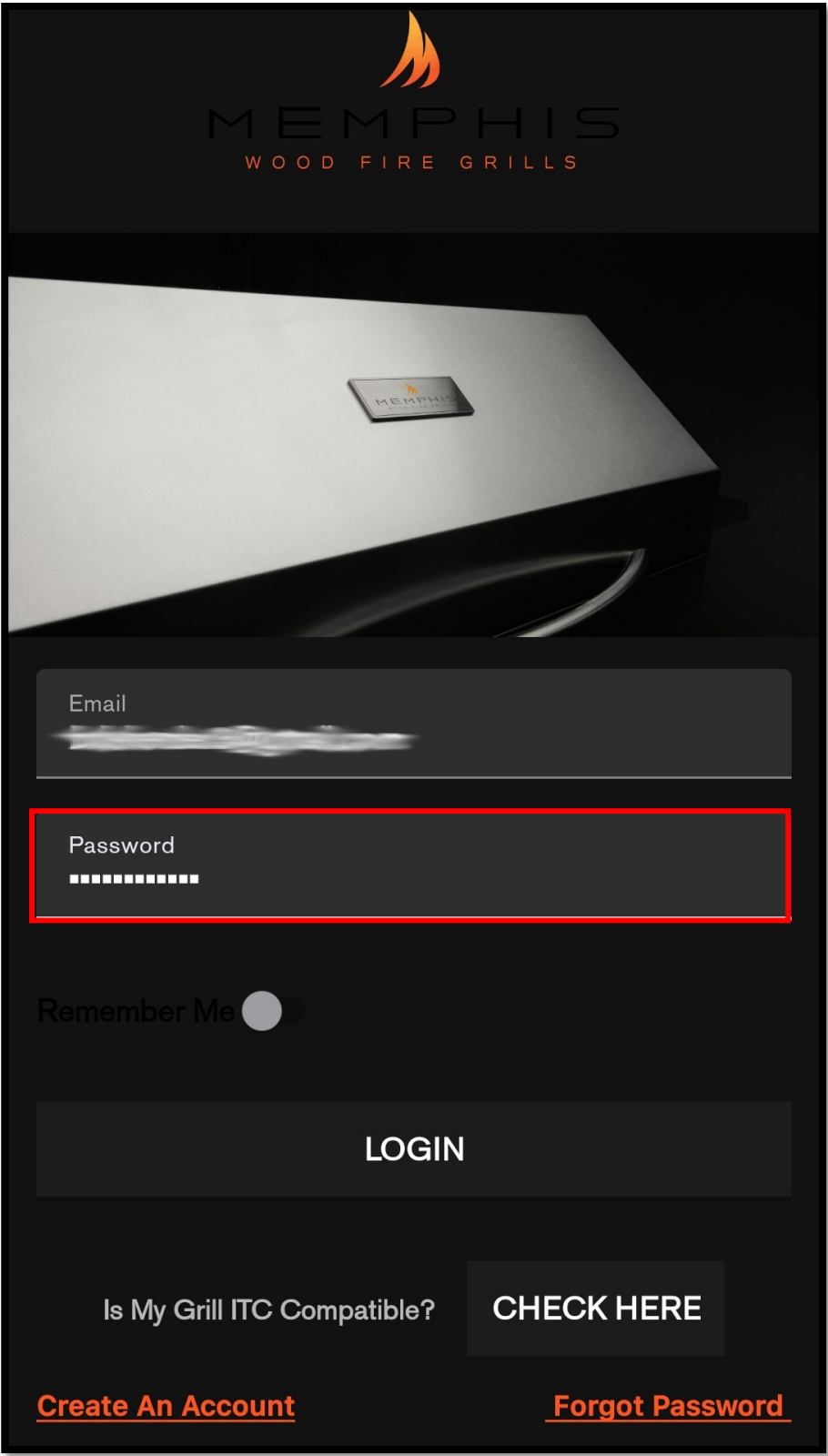
Thanks!

You received this e-mail because you are currently a member of GroveStreams. If you think you should not have received this e-mail, please contact info@grovestreams.com

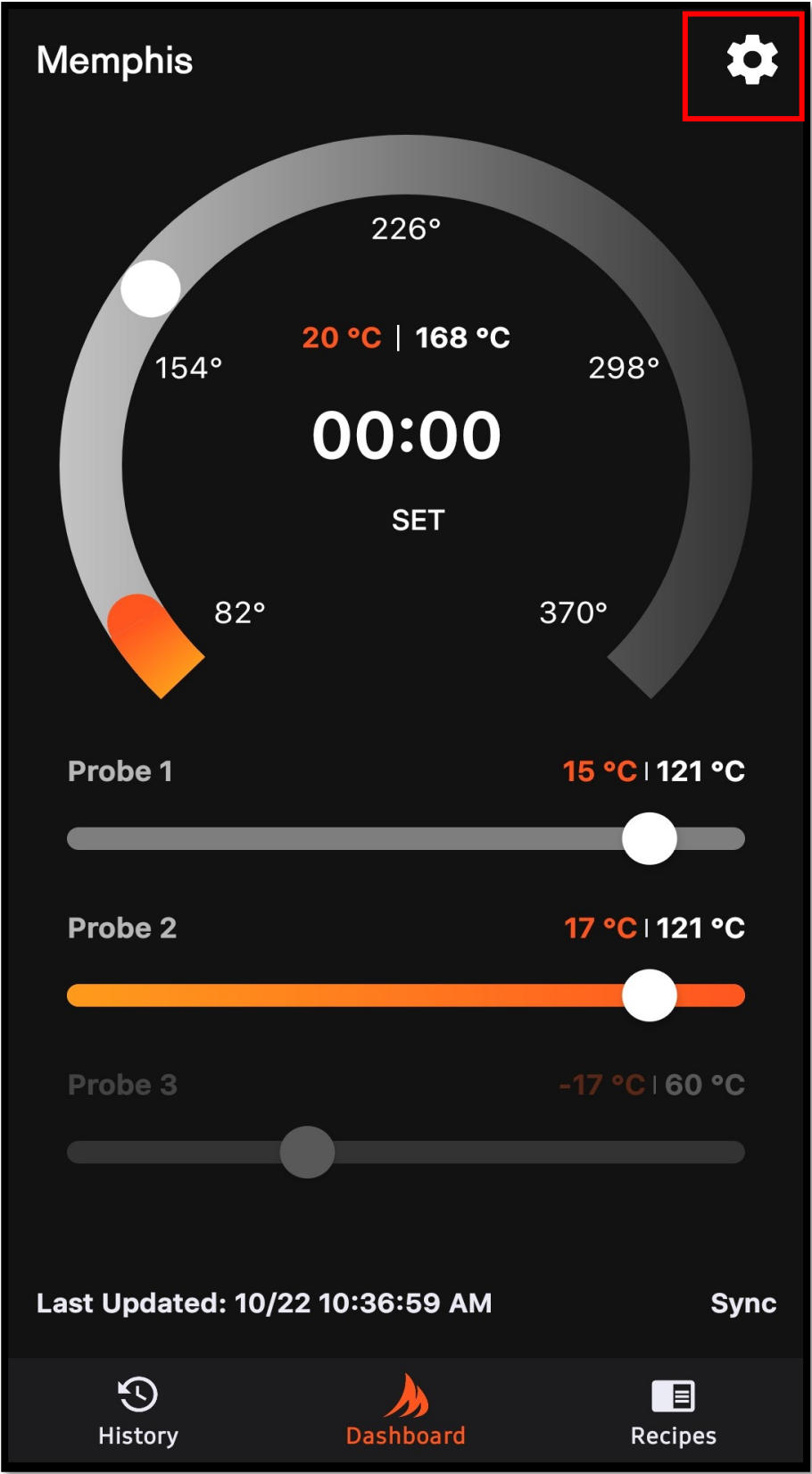
← Reply

➡ Forward

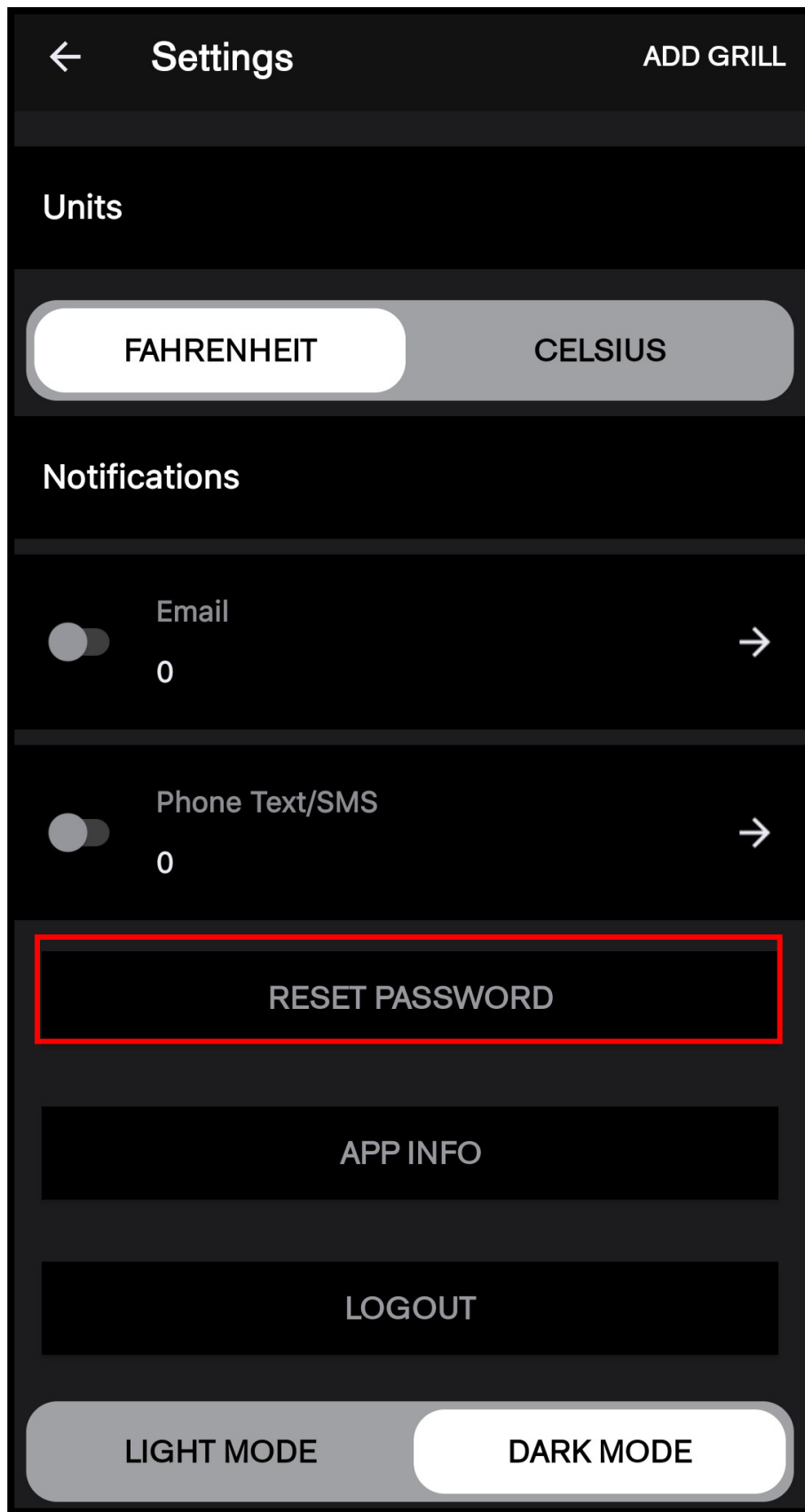
3. You'll receive an email providing the new password for your account and telling you to change your password in the settings window.



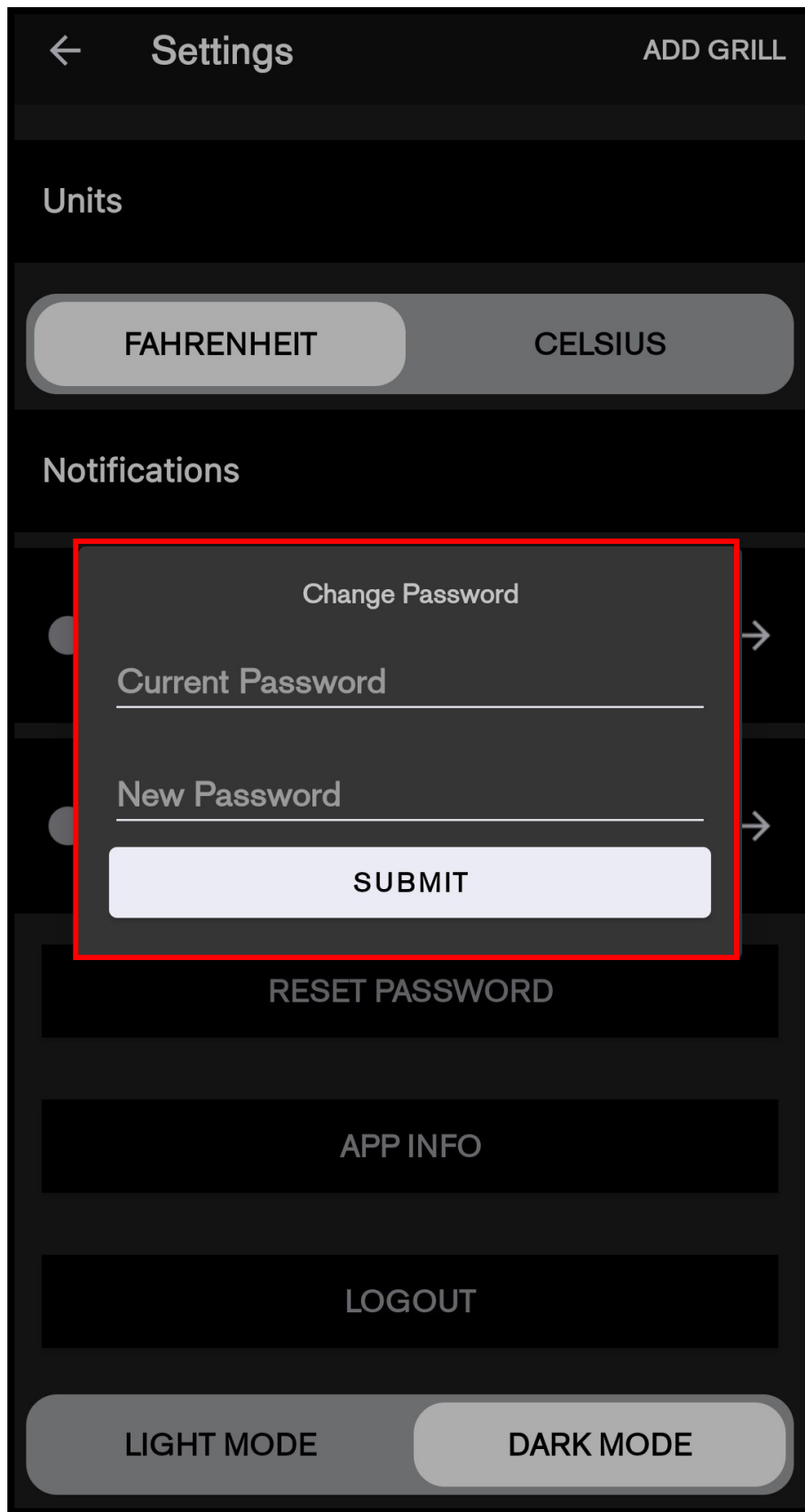
4. In the Memphis app, login using the new password.



5. Once you've been logged into your account. Navigate to the settings screen.



6. Scroll down and press "Reset Password".



7. Enter the current password (the reset password from the email in the previous step) and the new password you would like to have. Press submit and your password will be changed to the new one.