



Hearthland Pellet Stoves Limited Warranty

The Hearthland Pellet Stove carries a five (5) year Limited Warranty from the date of purchase to the original owner against defects and workmanship on all steel parts (excluding the burn grate), and two (2) years on electrical components. Specifically, there is no warranty on the paint, glass, burn grate, and gaskets or against damage caused from corrosion.

Your purchase must be registered with Hearthland Products, LLC. The Warranty Registration can be completed at www.hearthlandproducts.com under the Product Support page.

All claims under this Limited Warranty must be made through the Dealer where your stove was purchased. If an inspection by the Dealer indicates that a Limited Warranty claim is justified, and all conditions of this Limited Warranty have been met, the manufacturer's total responsibilities and liabilities shall be to repair or replace, at the manufacturer's option, the defective part(s). All costs of removal, shipment to and from the Dealer or manufacturer, any losses during shipment and reinstallation, and any other losses due to your stove being removed, shall be covered by the owner of the stove.

Exceptions to the Limited Warranty

There is no written or implied performance warranty on Heartland Pellet Stoves as the manufacturer has no control over the installation, operations, cleaning, maintenance or the type of fuel burned.

This Limited Warranty will not apply if your stove has not been installed, operated, cleaned and maintained in strict accordance with the manufacturer's instructions. Burning anything other than Premium Grade wood pellets may void the Warranty. The Warranty does not cover damage or breakage due to misuse, improper handling or modifications.

NEITHER THE MANUFACTURER, NOR THE SUPPLIERS TO THE PURCHASER, ACCEPTS RESPONSIBILITY, LEGAL OR OTHERWISE, FOR THE INCIDENTAL OR CONSEQUENTIAL DAMAGE TO THE PROPERTY OR PERSONS RESULTING FROM THE USE OF THIS PRODUCT. ANY WARRANTY IMPLIED BY LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANT-ABILITY OR FITNESS, SHALL BE LIMITED TO ONE (1) YEAR FROM THE DATE OF ORIGINAL PURCHASE. WHETHER A CLAIM IS MADE AGAINST THE MANUFACTURER BASED ON THE BREACH OF THIS WARRANTY OR ANY OTHER TYPE OF WARRANTY EXPRESSED OR IMPLIED BY LAW, MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OF ANY NATURE WHATSOEVER IN EXCESS OF THE ORIGINAL PURCHASE PRICE OF THIS PRODUCT. ALL WARRANTIES BY MANUFACTURER ARE SET FORTH HEREIN AND NO CLAIM SHALL BE MADE AGAINST MANUFACTURER ON ANY ORAL WARRANTY OR REPRESENTATION.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this Limited Warranty may not apply to you. This Limited Warranty gives you specific legal rights and you may have other rights, which vary from state to state.

The Limited Warranty for five (5) years is in lieu of all other warranties expressed or implied, at law or otherwise, and HP does not authorize any person or representative to assume for HP any obligation or liability in connection with the sale of this product. This means that no warranties, either expressed or implied are extended to persons who purchase the product from anyone other than HP or an authorized HP Dealer or Distributor.

Procedure for Warranty Service

1. Complete Warranty Registration online at www.hearthlandproducts.com.
2. Contact your nearest Hearthland Products Dealer for service and/or part replacement as stated under the conditions of the Limited Warranty.
3. Be prepared to provide the following: purchaser's name, date of purchase, copy of dated sales receipt, model and serial number of product and an accurate description of the problem.

We strongly recommend you first contact your nearest Hearthland Products Dealer for sales and service. If further assistance is needed call Hearthland Products Customer Service and Technical Support at 1-888-883-2260.